Restorative Practice & Emotional Literacy

The thin edge of the wedge?
Presenter

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Aim of this workshop

To pose and reflect on some conceptual challenges and their practical implications.
Some key questions:

1. Are Emotional Literacy and Restorative Practice conceptually compatible?

2. What, if any, are the inherent tensions between these concepts?

3. What are the practical implications for implementation in schools re:
   - Motivation for change
   - Starting points and ‘ways in’?
What do we already know?

Do we hold shared definitions?

Can we agree on these (for today)?
I know what I feel.
I can say what I feel.
I am learning how to handle my feelings.

I know how they feel.
I can say how they feel.
I am learning to handle their feelings.

HT Sheila Lang & Forthview PS, Edinburgh 2005
Emotional Literacy is the practice of:

• Using emotional information from ourselves and other people;
• Integrating this with our thinking;
• Using both of these to inform our decision-making and behaviour to help us get what we want from that situation and from life.

SEL 2000
Characteristics of Restorative Practice

A way of working with people that creates opportunities to:
✓ Work with the whole person - behaviours, thoughts and feelings;
✓ Reflect on our behaviours and their impact on others by developing empathy;
✓ Resolve conflicts by mutual agreement;
✓ Address harm and support people who feel harmed;
✓ Help manage feelings of shame and remorse;
✓ Put things right (through genuine apology / reparation);
✓ Build and repair relationships.
A whole-school approach to developing EL and implementing RP

Building Relationships
Solving Problems
Resolving Conflict
Addressing Harm
A Whole-school Approach to Relationships

**Build relationships:**
- Whole-school

**Strengthen relationships:**
- Focused approaches

**Solve problems:**
- Whole-school

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**Emotional Literacy and Interpersonal Skills**
- Active listening, empathy, assertiveness, courtesy, dealing with conflict, communication skills, giving & accepting criticism, encouraging, supporting, respecting differences, taking responsibility, apologising, cooperation, etc.

**Mentoring, Buddy Systems**

**Checking-in Circles**

**Problem-Solving Circles**

**Pupil Councils**

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*Restorative Interventions include Restorative Conversations, Meetings, Circles, Conferences (including Classroom and Family Group), Shuttle Dialogue, Empathy programmes.*
What they might have in common

They are both ‘eclectic conceptualisations’: i.e. the borrow from and synthesise a range of theoretical psychological perspectives, research evidence and practice-based perspectives.

The both challenge aspects of belief and attitude that pervade, to varying degrees, educational and wider societal cultures.
What they might have in common (cont.)

They both rely on humanistic perspectives and necessitate a ‘doing with’ rather than ‘doing to’ or doing for’ approach.

Both aim to develop key human capacities:

• Empathy
• Shame management
• Moral Compass
Are Emotional Literacy and Restorative Practice conceptually compatible?

E.g.
To **what degree** does each rely on the notion that a community (school?) can hold one shared understanding of what constitutes morally acceptable behaviour?

“*I’m OK. You’re OK.*”

“We are each of us doing the best we can at any given moment with the resources available to us.”

But...

Who determines their ‘appropriate’ moral compass?
What, if any, are the inherent tensions between these concepts?

E.g.
“Preparing children life” vs. developing genuine autonomy.

Is RP just a way of developing some aspects of EL?

Is ‘reintegrative shaming’ (Braithwaite) compatible with EL in schools?

Do EL and RP have the same, ‘grander’ intended outcomes?
What are the practical implications for implementation in schools?

1. Possible motivations for change

2. Starting Points / ‘Ways in’
Possible motivations for change

- What’s in it for me?
- What’s in it for the child?
- Others’ expectations: SMT, LA, SG, GTCS
Possible ‘ways in’

Because:
“You have to!”
“The children’s learning will improve.”
The school’s ethos/sense of community will improve.”
“The children will be better equipped to cope with life’s challenges.”
“Society will become safer and fairer.”
“Your job will be less stressful / more rewarding.”

What has been your experience?
Where and what are the pitfall?
How do we think and respond?

Retributive
DO TO
Punish / Deter

Restorative
DO WITH
Repair / Rebuild

Neglectful
NOT DO
Inaction / Ignore

Permissive
DO FOR
Act on behalf of

Adapted from McCold, P. and Wachtel, T.’s ‘Social Discipline Window’, 2003
School / Classroom Culture

- **HIGH Control**
  - Power Struggles
  - Confrontation
  - Authoritarian
  - Win-Lose
  - Retribution
  - Stigmatising

- **LOW Support**
  - Uncaring
  - Tired
  - Lazy
  - Burnt Out
  - Given Up

- **TO**
  - Consistent
  - Responsive
  - Flexible
  - Accountable
  - Responsible
  - Cooperation
  - Negotiation

- **FOR**
  - Chaotic
  - Inconsistent
  - Excusing
  - Giving In
  - Blurred Boundaries
  - Rescuing

(Thorsborne)
Terminology

**Restorative Practice**
The application of Restorative principles in schools

**Restorative Approaches**
The range of practical ways of working ‘restoratively’

- **Proactive Approaches**
  (curriculum-based)
  Emotional Literacy,
  Conflict Resolution skills,
  Resilience

- **Responsive Interventions**
  Mediation, Restorative conversations, meetings, circles and conferences.
The Basis for Restorative Practice

Beliefs, values and attitudes

Knowledge & Skills

Processes
Three aspects that influence learning and behaviour

- Curriculum
- Modelling
- Intervening
Modelling

‘If we aren’t modelling what we want to teach then we are teaching something else.’

*Helen Flannigan*
Curriculum: The impact of ‘Emotional Literacy’ Programmes

207 research programmes involving 288,000+ children.

Effective Social and Emotional Learning Programmes produce significant improvements in:

- Social and emotional skills
- Attitudes about themselves, others, and school
- Social and classroom behaviour
- Disruption and aggression
- Emotional distress, such as stress and depression
- Achievement test scores and grades (mean +11%)

The Range of Restorative Interventions

These derive from three distinctive, practice-led approaches:

- Mediation
- Restorative Justice
- Circle work
The Range of Interventions

Adult Mediation
Peer Mediation
Problem-solving Circles, ‘Classroom Conferences’
Restorative Conversations (enquiry/dialogue/chat)
Restorative (face-to-face) Meetings
Restorative Circles
Restorative Conferences
Shuttle Dialogue
‘Victim Awareness’ (Empathy development programmes)
What is your (school’s) approach?

<table>
<thead>
<tr>
<th>Building relationships</th>
<th>Non-restorative</th>
<th>Restorative</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Assumed, omitted or ignored: <em>Neglectful</em></td>
<td>Explicit opportunities created to develop positive relationships,</td>
</tr>
<tr>
<td>Solving problems</td>
<td>Adults provide the solutions: <em>Permissive</em></td>
<td>Those affected by the problem generate the solution.</td>
</tr>
<tr>
<td>Resolving conflict</td>
<td>Authority-figure arbitrates: <em>Authoritarian</em> Referring on: <em>Permissive</em></td>
<td>Those involved in the conflict work to reach agreement.</td>
</tr>
<tr>
<td>Addressing harm</td>
<td>Focus on sanctions &amp; deterrence: <em>Retributive</em> Referring on: <em>Permissive</em></td>
<td>Focus on apology and reparation. All affected are involved.</td>
</tr>
<tr>
<td>Outcomes</td>
<td>Obedient, disengaged or high conflict/harm. <em>Low resilience.</em></td>
<td>Respectful relationships. Thoughtful learners. <em>High resilience.</em></td>
</tr>
</tbody>
</table>
Shame and shaming

Shame is a normal human response to experiences that leave us feeling socially rejected or isolated, including breaking our own moral code and being harmed.

Rows and sanctions are often shaming experiences. They do not help us to manage our shame.

In a retributive climate we can become very skilled at hiding or even denying our own shame.
Shame Reactions

What a Restorative Intervention Offers

1. A cognitive framework to support the taking of personal responsibility.

2. A non-threatening, respectful climate in which to experience shame and express remorse.

3. The assumption and belief that we can change our behaviours.
Diffusion model of innovation

Blood and Thorsborne (2005)